Special Instructions

Section I (Revisions)

#### Page 5

# Meal Calls Dining Car:

Paragraph 1 revised as follows:

Breakfast: Calls except out of Oakland on Train 18 must not be made on

Public Address System.

Lunch: Calls to be made over the Public Address System.

Dinner: Calls are not to be made over Public Address System.

The following announcement will be made over the Public Address System throughout the entire train after you have seated the

last dinner hour reservation and if seats are available:

"Attention, please. This is your dining car steward speaking. There is space available in the dining car for any who wish dinner service."

"Dining car will be open for breakfast service at 6:00 A.M. (specifying Central Time. Mountain Time or Pacific Time)." (At 5:45 A.M. on Train #18, second day out).

# eum.o Frain 17 - Westbound

#### lst Day Dinner

Chef's Early Dinner (Brown reservation card)

5:00 P.M. Daylight Saving Time (4:00 P.M. Standard Time)

Select Meal Menu (Red reservation card - first seating)

6:00 P.M. Daylight Saving Time (5:00 P.M. Standard Time) Select Meal Menu (White reservation card - second seating)

7:00 P.M. Daylight Saving Time (6:00 P.M. Standard Time) Select Meal Menu (Blue reservation card - third seating)

8:00 P.M. Daylight Saving Time (7:00 P.M. Standard Time) Select Meal Menu (Green reservation card - fourth seating)

9:00 P.M. Daylight Saving Time (8:00 P.M. Standard Time)

#### nd Day Dinner

Chef's Early Dinner (Orange reservation card - first seating)

4:15 P.M. Mountain Standard Time

Chef's Early Dinner (Yellow reservation card - second seating)

5:00 P.M. Mountain Standard Time

Select Meal Menu (Red reservation card - first seating)

6:00 P.M. Mountain Standard Time

Select Meal Menu (White reservation card - second seating)

7:00 P.M. Mountain Standard Time

Select Meal Menu (Blue reservation card - third seating)

8:00 P.M. Mountain Standard Time

Select Meal Menu (Green reservation card - fourth seating)

9:00 P.M. Mountain Standard Time

# st Day Binner

Chef's Early Dinner (Light Blue reservation card - first seating)

4:15 P.M. Daylight Saving Time (3:15 P.M. Standard Time)

Chef's Early Dinner (Brown reservation card - second seating)

5:00 P.M. Daylight Saving Time (4:00 P.M. Standard Time)

Select Menu (Red reservation card - first seating)

6:00 P.M. Daylight Saving Time (5:00 P.M. Standard Time)

Select Menu (White reservation card - second seating)

7:00 P.M. Daylight Saving Time (6:00 P.M. Standard Time)

Select Menu (Blue Reservation card - third seating)

8:00 P.M. Daylight Saving Time (7:00 P.M. Standard Time)

Select Menu (Green reservation card - fourth seating)

9:00 P.M. Daylight Saving Time (8:00 P.M. Standard Time)

# ege 6

# rain 18 - Eastbound - Oakland - Chicago

#### nd Day Dinner

Chef's Early Dinner (Orange reservation card - first seating)

4:15 P.M. Mountain Standard Time

Chef's Early Dinner (Yellow reservation card - second seating)

5:00 P.M. Mountain Standard Time

Select Meal Menu (Red reservation card - first seating)

6:00 P.M. Mountain Standard Time

Select Meal Menu (White reservation card - second seating)

7:00 P.M. Mountain Standard Time

Select Meal Menu (Blue reservation card - third seating)

8:00 P.M. Mountain Standard Time

Select Meal Menu (Green reservation card - fourth seating)

9:00 P.M. Mountain Standard Time

# <u>age 7</u>

#### nployees Meals

All uniformed train or Pullman employees in actual service will be given a 25% iscount on Special, Select Meal Menu or Club Breakfast selections on their signature of aployees Meal Check. A la Carte items are to be charged at full menu prices, without iscount.

#### California Zephyr Bulletin No. 1

Variations from Standard Service as Contained in General Rules and Standard of Service Manual

# Section II-Page 17- (Additions)

Table Setup - Chef's Early Dinner

Doily place mat and paper mapkin are to be placed for each seat.



Place doily in center of table with sugar bowls and salt and pepper cruets on doily. Water pitchers to be placed on alternate tables, handles of pitcher at all times toward aisle.

Table Setup - Silver Flatware

To right of napkin one small knife and two teaspoons. To left napkin, one small fork.

Service of Water, Bread and Butter and Beverage

Goblet, ice and water to be setup in advance. Two slices of whole wheat and two slices of white breat (cut French) placed on doily on six inch plate, together with creamer, to be placed on table just prior to service. Two plates to each table. Setup one pat of butter on butterchip for each place at same time breat is placed on table. Cup and saucer (cup inverted) to be setup in advance.

#### Dinner Service

Entree and potato on service plate. Vegetable in side dish. Coffee to be served from regular silver pots at the table. Milk to be poured from the carton at the table. Iced tea to be made in the pantry. Ice cream to be served in sauce dish. Finger bowls or chocolate sticks will not be served.

#### Section II

# Addition to Pages 14 - 17

Effective with inauguration of reservation plan for dinner on California Zephyr trains 17-18, there will be a considerable increase in the number of meals served outside of the dining car.

To meet this increased demand for out of car service, certain new items of equipment will be furnished and definite rules as outlined below will govern.

The out of car service requires that the waiter who is assigned this type service be thoroughly familiar with the rules and be able to plan the service of each meal with the minimum number of trips from the dining car. He will also be held responsible for the cleanliness and condition of equipment used in this service.

#### TAKING THE ORDER

When notified of service required outside of dining car, the waiter assigned will leliver to the passenger menus, pencil and a meal check. The meal check should show at the top of the face of check, Pullman Car Number, space in car, time of service; check should also show date, punched as to meal, waiter number and number of passengers served.

After presenting menu and meal check, waiter should inquire in a pleasant and courteous sanner if it is desired that he remain, or should he come back in a few minutes for the order. Abide by the reply).

After meal check is written the waiter will read the check back to guest in order that he have a clear understanding and definite knowledge as to how the food is to be prepared and served; whether it is to be tray service or table service. Tray service will only be rendered in the case of an invalid or ill person who desires to be served in bed.

#### TRAY SERVICE SET-UP

When serving tray to a bed patient, a small table cloth should be spread on tray prior to setting it up; then place on the tray salt and pepper cruets.

Individual bag of sugar, or wrapped loaf sugar.

Glass of iced water (one for each guest).

Pitcher of cream.

Knife - fork - two teaspoons. (Dessert or Bouillon spoon, depending on food ordered)

Butter on butter chip (one for each guest).

(Jelly in ramiken along with butter on B&B plate of Breakfast service) Napkin (one for each guest).

Gover tray with small table cloth. On arriving at room, use the cloth covering the tray over top of bed clothes to set the tray on.

# OUT OF CAR SERVICE TABLE SETUP

Place on tray and deliver to room for table setup:

1 small table felt

1 small table cloth

1 napkin (for each guest)

1 salt & pepper cruet

l glass of ice water (for each guest)

l pitcher of cream (two if necessary)

1 butter for each guest (jelly in ramiken for breakfast)

1 bag of sugar (1 for each guest)

1 knife, fork and two teaspoons (for each guest)

Cover with small cloth and deliver to space in Pullman car; then proceed to set up table for service. When carrying tray with food, equipment or soiled dishes through cars other than dining car, it should at all times be covered with a small table cloth.

All equipment used in each service is to be listed on back of meal check. The waiter is responsible to see that dishes and equipment are returned to dining car promptly after each use and checked in after each service.

#### OUT OF CAR SERVICE

Appetizers: Shrimp Cocktail

Lobster "Crabflake"

Seafood

Serve on leaf of lettuce in cocktail (sherbet) glass on doily on B&B plate; garnish with lemon, serve

crackers, cocktail fork for service.

Fruit Cocktail

Serve in cocktail (sherbet) glass on doily on P&B plate; garnish with half Maraschino cherry - spoon

for service.

Relishes:

Celery

Serve on leaf of lettuce in sauce dish. Cover with crushed ice, butter chip for salt.

Olives Radishes Green Onions

(No butter chip with pickles).

Pickles

Fruits:

Grapefruit

Serve in sauce dish underlined with B&B plate; garnish with half red Maraschino cherry; fruit spoon for service.

Fruits: (Cont.) Cantaloupe

Honey Dew Casaba Melon rve on chilled 6" plate; lemo th Honey Dew and saba melon; spoon for service

Watermelon

Serve on chilled 9" plate; fork for service.

Whole Orange

Serve on 6" plate; fruit knife and fruit spoon for service.

Sliced Orange

Serve on chilled 6" plate; cocktail fork for service.

Prunes

Figs

Serve in sauce dish underlined with B&B plate; spoon for service.

Pears Peaches Pineapple Berries Bananas

Baked Apple

Serve in baked apple dish, underlined with B&B plate;

spoon for service.

Fruit Juice &

Vegetable Juice: Orange Juice

Grapefruit "

Pineapple " Apple Tomato

Serve in 5 oz. juice glass on doily on B&B plate; Double portion serve in 9 oz. glass, underline same. Lemon with Tomato Juice; also Worchestershire sauce

and cracker service with Tomato Juice.

Hot Cereal:

Oatmeal Crm. of Wheat

Serve in cereal bowl underlined with 6" plate; dessert spoon for service; 3 oz. pitcher of cream.

Dry Cereal:

Corn Flakes

Bran Puffed Rice Serve individual package in cereal bowl; dessert spoon

for service; 3 oz. pitcher cream.

Shredded Wheat,

etc.

Hot Soup:

Vegetable Chicken Okra Serve in hot bouillon cup; underline with saucer; bouillon spoon for service; cracker service.

Puree Mongole Consomme, etc.

Tureen Service Serve in hot tureen underlined with tureen tray;

hot soup plate, no underliner; soup spoon for service;

cracker service.

Cold Soup:

Consomme

Serve in chilled bouillon cup, underlined with saucer;

Tomato Bouillon bouillon spoon, lemon, cracker service.

Sandwiches:

Clubhouse

Serve on hot 9" plate; hot banquet cover.

Chicken Salad

Serve on 9" plate, cover with banquet cover, garnish

Ham per recipe.

Tongue Cheese

Bacon-Tomato

Chicken

Eggs:

Omelette Entrees

Omelettes Plain Jelly Spanish Mushroom Cheese, etc. Serve on hot 9" plate, cover with hot banquet cover; garnish per recipe. (Potatoes on same plate if served).

Ham & Eggs Bacon & Eggs Sausage & Eggs Poached Eggs

Serve on hot 9" plate, cover with hot banquet cover; garnish per recipe.

on Toast, etc.

(Potatoes on same plate if served).

Shirred Eggs

Serve in shirred egg dish underlined with 6" plate; Hot 9" plate for service.

Boiled Eggs

Deliver in sauce dish in shell; open and serve in hot egg cup at room or space; underline egg cup with saucer, spoon service.

#### Fish Entrees:

Baked Filets Broiled Filets Saute Filets Poached Filets, etc.

Serve on hot 9" plate, cover with hot banquet cover; garnish per recipe.

(Potatoes on same plate if served)

Mountain Trout

Serve on hot 10" platter, cover with hot 10" platter inverted; remove inverted platter at time of service. (Potatoes in covered vegetable casserole). Garnish per recipe.

#### Fowl Entrees:

Fricasse Stewed Croquettes Serve on hot 9" plate; cover with hot banquet cover; garnish per recipe. (Potatoes on same plate if served).

Chicken Pie

Deliver in chicken pie dish; serve on hot 9" plate on arrival at room. (Potatoes in covered vegetable casserole).

Chicken ala King Creamed Chicken Creamed Turkey

Deliver in covered casserole; serve on hot 9" plate on arrival at room. (Potatoes in covered vegetable casserole).

Fried Chicken Broiled Squab Roast Chicken Roast Turkey Roast Duck Roast Capon

Serve on hot 9" plate, cover with hot banquet cover. (Potatoes on same plate if served). Garnish per recipe. Vegetable

Entrees:

Vegetable Dinner

Serve on hot 9" plate; cover ith hot banquet cover.

Serve on hot 9" plate, cover with hot banquet cover.

Meat Entrees:

Bacon, Full Portion

Ham,

1 f

Sausage,"

Bacon, Half Portion

Ham.

Sausage, "

Serve on hot 7" platter, cover with hot 7" platter inverted; remove inverted platter when served.

Sausage with Apples

Serve on hot 9" plate, cover with hot banquet cover.

(Potatoes on same plate if served).

Garnish per recipe.

Short Ribs Pig Hock

Spare Ribs

Serve on hot 9" plate, cover with hot banquet cover. (Potatoes on same plate if served). Garnish per

recipe.

Ox Joints Beef Stew

Lamb " Meat Pie Sweet Breads Scuthern Hash Deliver in covered casserole; serve on hot 9" plate on arrival at room.

(Potatoes in covered vegetable casserole if served)

Boiled Ox Tongue New England Boiled

Dinner

Corned Beef &

Corned Beef Hash

Serve on hot 9" plate; cover with hot banquet cover. (Potatoes on same plate if served). Garnish per

Lamb Chops Pork

Veal

Minute Steak

Lamb

Hamburger Steak

Ham Steak Veal Steak

Tenderloin Steak

Serve on hot 9" plate, cover with hot banquet cover.

(Potatoes on same plate if served)

Garnish per recipe.

Sirloin Steak

Serve on hot 9" plate; cover with hot banquet cover. (Potatoes on same plate if served). Garnish per recipe.

Roasts:

Roast Prime Rib

Sirloin of Beef

Lamb

Veal

Ham

American Pot Roast

Serve on hot 9" plate, cover with hot banquet cover. (Potatoes on same plate if served).

Garnish per recipe.

# Cold Meat Entrees:

Assorted Cold Meats Cold Roast Beef

11 Pork 11 Ħ Lamb

11 Ham Serve on chilled 9" plate, cover with chilled banquet cover. If potato salad served, place on same plate. Garnish per recipe.

Potatoes:

Potatoes to be served on same plate with entree, with exception of entrees served in casserole; with these entrees or when a separate order, they are to be served in hot covered vegetable casserole.

Vegetables:

Carrots & Peas New Peas Beets Stewed Corn Spinach Green Beans Cut Asparagus Stewed Tomatoes Lima Beans Cauliflower Broccoli

Serve in hot covered vegetable casserole. This casserole of Hall Chinaware with cover to be preheated.

Spear Asparagus

Serve on hot 7" platter, cover with inverted

Salads:

Lettuce, Full Portion Lettuce & Tomato, Full Portion Salad Bowl, Full Portion Serve in salad bowl, chilled 6" plate for service; dressing in sauce boat.

Sliced Tomatoes, Full Portion

Serve on 7" chilled platter, dressing in sauce boat.

Lettuce, Half Portion Lettuce & Tomato, Half Portion Sliced Tomatoes, Half Portion

Serve on chilled 6" plate, dressing over same.

Salad Bowl, Half Portion

Serve in baked apple dish; dressing over same.

Diced Fruit Salad, Full Portion Waldorf Salad 11 Celery & Apple Salad "

Serve in salad bowl; chilled 6" plate for service.

Chicken Salad Salmon Salad

Potato Salad

Salads: (Cont.)

Diced Fruit Salad lf Portion

Waldorf Salad

Celery & Apple Salad "

Potato Salad

Serve on chille plate: garnish per recipe.

Pineapple & Cream Cheese

Bartlett pear, Cottage Cheese

Serve on chilled 6" plate; dressing and as per recipe.

Desserts:

Puddings Butterscotch Chocolate

Floating Island

Tapioca Jello

Rice Bread Plum Fig

Date Fruit Cobbler

Pie

Apple Dumpling

Serve in stem (sherbet) glass; underline with doily on B&B plate; garnish per recipe.

TABLE D'HOTE PORTION

Serve in sauce dish underlined with B&B plate; garnish per recipe,

ALA CARTE PORTION

Serve in baked apple dish, underline with B&B plate.

Serve on 6" plate.

Serve in baked apple dish, underline with B&B plate.

7 MUS Serve in baked B&B plate. Serve in baked apple dish, underline with

Ice Cream and Sherbet

TABLE D'HOTE PORTION

Serve in stem (sherbet) glass; underline with doily on B&B plate; wafers on same plate.

ALA CARTE PORTION

Serve in sauce dish, underline with B&B plate. Wafers on doily on B&B plate.

Serve on doily on 6" plate; toasted wafers

on same plate.

Serve on doily on 6" plate; ramiken of jelly and toasted wafers same plate.

Cheese:

Roquefort Camembert Liederkranz Gruyere Swiss Philadelphia Cream Cheese. Toasted Wafers

Bread & Cakes:

Rolls - Muffins Assorted Bread Graham Sticks

Dry Toast

Buttered Toast

Serve on doily on 6" plate; fold in napkin.

Serve on doily on 6" plate, fold in napkin.

Serve on doily on 6" plate, cover with cake cover.

Bread & Cakes: (Cont.)

> Crackers or Wafers

Serve on doily on 6" plate.

Wheat Cakes

Serve on hot 9" plate; cover with hot banquet cover.

Corn

Buckwheat Cakes

French Toast Serve on hot 9" plate; cover with hot banquet cover.

Butter: Breakfast Service

Serve on chilled B&B plate; ramiken of jelly on same plate.

Lunch & Dinner

Serve on chilled butter chip.

Beverage:

Place ice in glass - fill with water. Water

Preheat special room service Thermos coffee pot; fill Coffee

and serve at room; hot cup and saucer.

Hot Tea Preheat special room service Thermos pot; fill with

boiling water; place one tea bag in empty hot tea pot;

fill with hot water at room; hot cup and saucer;

Slice of lemon on B&B plate.

Serve in 14 oz. iced tea glass; underline with sauce dish; Iced Tea

iced teaspoon; 1/8 lemon.

Preheat special room service Thermos coffee pot; fill with Hot Chocolate

hot chocolate; serve hot cup and saucer.

Preheat special room service Thermos coffee pot; fill with Postum

boiling hot water; serve individual package of Postum. Hot

cup and saucer - prepare Postum at room.

Milk Serve individual bottle. Open at room. Pour in glass and

remove container. Buttermilk

Serve in 14 oz. iced tea glass, underline with sauce Iced Coffee

dish, iced teaspoon; cream and sugar.

Serve in 14 oz. iced tea glass; underline with sauce Lemonade

and dish, iced teaspoon and straw for service. Garnish

Orangeade per recipe.

In the use of Banquet covers and platters to cover various food items to keep them hot, they should be removed and returned to the dining car at the time the food is served in the oom or space.

After delivery of each service to room or space the waiter should again check to see hat he did not overlook bringing--water, butter, bread, creem, sugar, salt and pepper, or ondiments, such as Worcestershire Sauce, Chili Sauce, Vinegar, Salad Dressing, etc.

# Section IV

# Page 27 (Revision)

# Public Address Announcement

Third and Fourth paragraphs:

Eliminate the word "dinner"

Reservation plan for dinner service does not contemplate using Public Address System to make dinner calls.

P. M. Scott

C. A. Wall

H. G. Wyman

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